



Move-in FAQs 2024-2025

Keele Undergraduate Residence

YORK 

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UNDERGRADUATE RESIDENCE

Room Details

Are residence rooms furnished?

All bedrooms in Undergraduate Residence are furnished with window coverings, a single bed and mattress, desk, chair, dresser, closet, lamp, and a waste/recycling bin.

What is the size of residence rooms?

The average size of a single room is about 8.5' x 12.5' (106 sq. ft.). A double room is approximately twice the size of a single room.

What is the size of mattress in residence?

Single bed mattresses in residence rooms are 6”H x 36” W x 78” L in dimensions. Mattresses in Calumet Residence are slightly wider: 6”H x 40” W x 78” L.

Technology

Is internet provided in residence?

Yes, each resident will have access to wired and wireless Internet, at no extra cost. Internet service is provided through [York's University Information Technology Department \(UIT\)](#).

Are landline phones provided in residence rooms?

No, students are encouraged to bring a cell phone with them or subscribe to phone services through [York's InRes Services](#) at an additional monthly fee.

Is cable tv provided in residence rooms?

Cable TV service is not provided in residence rooms. Students may contact Rogers directly at 1-800-784-6678 to subscribe to CATV services at an additional monthly fee if they wish.

Building Amenities

Is there access to common rooms in residence?

Traditional residences have common rooms with lounge furniture and a TV. Most common rooms also offer additional amenities such as a microwave and fridge. Students living in a suite-style residence building will also have access to a shared common room with lounge furniture.

Are there laundry facilities in residence?

Yes, there are laundry facilities available in each residence building. Students use their YU-card “Flex Account” to pay for washer/dryer machines; The cost is \$1.75 for washers and \$1.50 for a dryer, per each use. High efficiency laundry detergent should be used in the washing machines.

Is storage available in residence?

No, unfortunately there is no storage available for personal items. We recommend that students only bring items that they will need and use during the upcoming academic year. If you are in need for storage space, you may check [Find Storage Fast](#) services provided by external vendors.

Are washrooms in residence shared?

In traditional-style residences, approximately 20 students per floor may share common washrooms. Most residence floors/suites are mixed-gender but also most of our traditional-style buildings have single bathrooms on each floor.

There is sufficient space for everyone and there are privacy locks on every shower door and toilet stall. Students have varying class schedules, so they are rarely using the washrooms at the same time.

Is cleaning service provided in residence?

In the traditional-style residences, custodial staff provides basic cleaning of washrooms, lobbies, stairwells and corridors during the week and some light cleaning during weekends. However, cleanliness of communal areas such as the kitchens and common lounges is the joint responsibility of all those who use the space. In suite-style residences, students have a shared responsibility for the cleanliness of the communal areas (kitchen, living room and bathroom/s).

In order to adhere to Health and Safety regulations, maintain a standard of cleanliness and create a hospitable environment for everyone, residents are responsible for keeping their room/suite in a clean and orderly condition. Housing conducts inspections of suite-style residences to ensure students are maintaining common spaces to adhere to Health and Safety regulations.

Dining Halls and Plans

Where do students eat in residence?

Incoming residents (except those in suite-style accommodations) must purchase a dining plan upon accepting their housing offer. Through the dining plan, students have the flexibility of purchasing meals and snacks through over 40 food outlets on campus. They are comprised of traditional cafeterias and independent restaurants that offer home-style cooking, a variety of healthy food choices, vegetarian and vegan dishes, international flavours, kosher or halal meals and lots more! Check out the [Dining Directory](#) and information about the [Dining Plans](#).

Can I use my dining plan if I move-in early?

Your dining plan is activated on August 26 for new students and September 5 for returning students. If you plan to arrive in residence earlier than this date, please budget some cash for your food expenses for the day/s that you are unable to access your dining plan funds.

Miscellaneous

What is my mailing address?

Depending on your room assignment, your residence mailing address should be written as:

FOR KEELE RESIDENCE

| Instructions | Example |
|--|--|
| Full name York University, 4700 Keele Street Residence building and room number Toronto, ON M3J 1P3 | Alex Smith York University, 4700 Keele Street Bethune Residence 215 Toronto, ON M3J 1P3 |

How can students know what floor their room is on?

The first digit(s) of the room number will denote which floor a room is on. For example, if you have been assigned “Room 703”, you will be living on the 7th floor; if you have been assigned “Room 1221”, you will be living on the 12th floor, etc.

In Calumet Residence, room numbers begin with the House, then the Floor number. For example, “UC-03-4A” means that you will be living in House 3, on the 4th floor.

Are guests allowed in residence?

Yes. All guests must be signed in and must provide photo ID (official government ID or passport). Residents are responsible for their guest(s) at all times.

Residents are expected to exercise common courtesy towards their fellow roommates/suitemates by being considerate of their need for personal space and quiet. Residents must get consent from their roommate/suitemate before planning to have a guest over. Guest privileges can be revoked or paused at any time. Please refer to the [Residence Handbook](#) for information about guest policies.

Please note that residents are not allowed to have guests during Orientation week. Guest sign-in will commence at 7:00pm on September 4, 2024.