

# Return Policy

Thanks for shopping at PrintersPlus.net!

If you are not entirely satisfied with your purchase, we're here to help.

Returns are handled individually and on a case by case basis. Below are general guidelines for returning items to PrintersPlus.net

### Returns

You have 30 calendar days to return an item from the date you received it. To be eligible for a return, your item must be in factory sealed condition, in the original packaging. Your item needs to have the receipt or proof of purchase.

### Refunds

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item. If your return is approved, we will initiate a refund to your original method of payment minus a 20% restocking fee. The credit will then be applied to your account within a few business days.

## **Shipping**

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable.

### **Contact Us**

If you have any questions on how to return your item to us, contact us at the information below.

### **Jeff Syed**

Senior Account Manager - Education

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#### **Ryan Dabros**

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